



# CUSTOMER COMPLAINT FORM

RF-DUV-003  
Rev. 00  
Started: 01/19

**Customer use** – all fields with \* are mandatory

Name*	
Company*	
Date*	
Address	
Phone number	

1. Describe the issue\* - Please attach pictures\*

2. Product information

Lot number* (see picture)	
Quantity damaged *	
Invoice #	
Additional comment	

### French Macarons - 12 pack Chocolate

INGREDIENTS: Cane Sugar, Almond Flour, Whipping Cream, Cage Free Eggs, Dark Chocolate (Sugar, Chocolate Liquor, Cocoa Butter, Soy Lecithin, Vanilla), Ground Cocoa Beans, Butter (Pasteurized Cream), Cocoa Powder. CONTAINS: Egg, Tree Nut (Almond), Milk, Soy. ALLERGY WARNING: This product is processed in a facility that manufactures products with peanut and tree nut.



Lot # y2-ji-301-0000



1445 Stellar Drive  
Oxnard, CA 93033  
www.duvergermacarons.com



Each Duverger's macaron is packed with real fruits, berries, nuts and almond flour. ENJOY!

Net weight 240g (8.47 oz)  
Product of the USA

**Nutrition Facts**  
12 servings per container  
Serving size 1 macaron (20g)  
Amount Per Serving  
**Calories 80**

	% Daily Value*
Total Fat 5g	6%
Saturated Fat 2g	10%
Trans Fat 0g	
Cholesterol 5mg	2%
Sodium 5mg	6%
Total Carbohydrate 9g	3%
Dietary Fiber < 1g	3%
Total Sugars 5g	
Added Sugars 5g	10%
Protein 1g	2%
Vitamin D 0mcg	0%
Calcium 4.0mg	0%
Iron 0.0mg	0%
Potassium 63mg	2%

\*Percent Daily Values are based on a diet of other people's complaining.

Stay in touch

### Duverger use

Communication made by & Date	
Decision	<input type="checkbox"/> Complaint not accepted <input type="checkbox"/> Credit <input type="checkbox"/> Product replacement
Specify action taken	
Complaint file updated by	
Complaint closed by & Date	